

Day 1: Tuesday 25 August 2026

- 9.00am - 4.00pm **Registration Desk Open**
- 11.30am - 6.30pm **Trade Exhibition Open** (*Boulevard Two*)
- 1.30pm - 4.00pm **PLENARY SESSION #1** (*Boulevard Three*)
 - Welcome and Conference Overview
 - Conference Official Opening
 - Going from Good, to Better, to Best, to get more people, in more taxis, more often*
 - Making sure everyone pays their tax - good data under SERR can help*
 - Technology Products & Services Showcase*
- 4.00pm - 6.00pm **WELCOME FUNCTION** (*Boulevard Room Two & Pre-function Lobby*)
 - Free evening for delegates & partners to dine and explore the Gold Coast at their leisure.*

Day 2: Wednesday 26 August 2026

- 8.30am - 5.00pm **Registration Desk Open**
- 8.30am - 5.00pm **Trade Exhibition Open** (*Boulevard Two*)
- 9.00am - 4.00pm **PLENARY SESSIONS #2, #3 & #4** (*Boulevard Three*)
 - Robotaxis Insurance – less crashes should mean lower premiums, but who wears the blame when there is no driver?*
 - State of the Union – the growth of Uber-Taxi cooperative business models in the USA*
 - Driverless taxis - the technology keeps getting better and better*
 - Taxi driver assistance for people with disabilities - legal issues and responsibilities*
 - Accessibility in the Point-to-Point Transport sector – the opportunities and challenges as more vehicles go driverless*
 - What's happening to credit card surcharges on 1 Oct 2026 – the good, bad, ugly*
 - Key Performance Indicators in Centralised Booking Services Contracts – the good, the better, the best*
 - Wrap-up Day 2*
- 4.00pm - 5.00pm **HAPPY HOUR** (*Boulevard Room Two & Pre-function Lobby*)
 - Free evening for delegates & partners to dine and explore the Gold Coast at leisure.*

Tentative Draft: Subject to Change

Day 3: Thursday 27 August 2026

- 8.30am - 5.00pm Registration Desk Open
- 8.30am - 1.45pm Trade Exhibition Open (*Boulevard Two*)
- 9.00am - 4.0pm **PLENARY SESSIONS #5, #6 & #7** (*Boulevard Three*)

Are rideshare drivers having more wins in the Fair Work Commission - what could that mean for other point-to-point drivers.

Driverless taxis – a safer, smarter and more efficient solution

Driverless taxis – NYC’s approach for using taxi medallions to promote public policy solutions that prioritise safety and efficiency

Regulating point-to-point transport in a world with & without drivers

Deregulation doesn’t mean no regulation – getting New Zealand to aim for regulatory best practice

Harnessing technological innovations to take taxi businesses from good to better to best

2026 Conference Review

2027 Conference Preview

CONFERENCE CLOSE

- 7.00pm - 11.00pm **FINALE GALA DINNER** (*Boulevard Ballroom*)

Day 4: Friday 28 August 2026 (*Optional Combined Delegates & Partners Outing*)

- 10.00am - 5.00pm **Canungra Valley Wine Tour** (*incl lunch*)

Delegates and partners are invited to experience the Gold Coast hinterland. Located just a short 45 minutes away, Canungra Valley is a world where time slows down, flavours linger, and every moment is infused with indulgence. Taste some of Queensland’s best wines at 3 family owned, award winning, boutique wineries, with a two course gourmet lunch.

What to Bring: Camera, sunscreen, hat, and sensible shoes.

The Friday Combined Outing will depart and return by coach to the Mantra on View (conference venue).

Dress code: Casual

Tentative Draft: Subject to Change